

What can and cannot be carried

The following types of pushchairs and buggies are capable of being folded and can therefore normally be carried:



We regret that traditional prams or prams with large removable cots *cannot* be carried as they cannot be folded.

Please note:

Buggy users may occupy the designated wheelchair space on the bus if it is not required by a wheelchair user.

If a wheelchair user wishes to board the bus the driver will ask the buggy user to vacate the designated space and move elsewhere in the bus, providing there is room.

Please co-operate with our staff in such situations; they do not wish to cause inconvenience, but are legally obliged to seek to make room for a wheelchair user.



Buggies on buses



traveline
public transport info

www.travelinesw.com

0871 200 22 33

calls cost 12p per minute plus your phone company's access charge

Visit our **Travel Shop** in Fleming Way, Swindon
Monday-Friday 9am-5.30pm • Saturday 9am-5pm
Or call our **Customer Helpline** on 01793 428428
Mon-Thurs 8.30am-5pm • Friday 8.30am-4.30pm

www.thamesdownbus.com

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All information correct as at 1st October 2015, but subject to alteration.

REF NO: 1516



**A guide for
parents travelling
with children**

 **Thamesdown**

Customers travelling with children



At Thamesdown we are committed to making our bus services accessible to as many people as possible. We have produced this leaflet to provide helpful information for customers travelling with children.

All our buses are easy access, have spacious and bright interiors and drivers will lower the entrance to help buggy users board and alight if required. There is a flat floor at the front of the bus featuring tip-up seating and a standing area and this is where buggies should be parked.



Please note that the gangway has to be kept clear for safety reasons and drivers will therefore need to limit the number of buggies on board.

Our drivers are trained that before pulling away from bus stops, they ensure customers who appear to be mobility impaired are seated or standing safely - this includes buggy users.



While on board...

- Apply the buggy's brakes
- Ensure the child is secured by the harness
- Avoid hanging heavy bags on the buggy
- Do not leave the buggy unattended



Ring the bell!

We ask buggy users who wish to alight to ring the bell and remain where they are until the bus has stopped.



Parents: Young children love going by bus, but please remember they are travelling on a moving vehicle which may need to stop without warning. Keep hold of them at all times and don't let them move around the bus on their own.



Child Fares

Up to four children **under the age of 5** travel free with a fare paying adult.

Between their **5th and 16th birthdays** children travel at a reduced fare up to 2200 daily.

An **Adult & Kids DayRider** gives one day's unlimited bus travel in Swindon for one adult and up to three children, whilst a **Family DayRider** offers the same for two adults and up to three children.

For more information, pick up our 'Fares Guide' leaflet