

bus times

0871 200 22 33

Calls are charged at 10p per minute with a 6p connection charge from a BT landline.

Other networks & mobiles may be higher.

www.traveline-cymru.info

www.cardiffbus.com

customer service centre

Cardiff bus, Wood Street

(opp. Central bus and rail stations)

Mon to Fri 8.30am - 5.30pm

Wed 9.00am - 5.30pm

Sat 9.00am - 4.30pm

customer care & lost property

029 2066 6444

talktous@cardiffbus.com



facebook.com/cardiffbus



[@cardiffbus](https://twitter.com/cardiffbus)

head office

Leckwith Depot & Offices

Sloper Road

Cardiff CF11 8TB

www.cardiffbus.com



how to use your

iff app



Cardiff bus
bws Caerdydd 



1 download the app

The app is available for Android and iOS devices - it's free to download.



2 add your payment card

Your card details are stored securely, and it saves needing to have the right change when you get on the bus.



3 pick your ticket

Choose from day or week tickets.

Add them to your basket then proceed to the secure payment.



You can also choose when your ticket starts - it can be for travel the same day, tomorrow, or next week.

4 show the driver the ticket on your screen

The ticket is displayed on your phone's screen - you'll need to show this to the driver every time you get on.

The time that's left before your ticket expires is also shown here.



5 off you go...



if you're unable to show a valid ticket on your phone, e.g. if your battery is flat, you will need to buy a ticket for that journey from the driver

if your phone loses signal or has poor coverage, you can still activate and use your ticket

if you need help getting started email mtickets@cardiffbus.com or call 029 2066 6444

