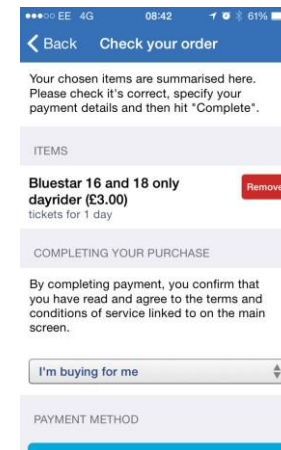
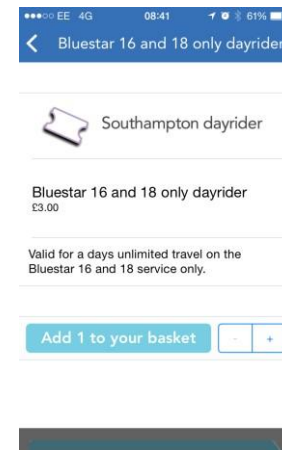
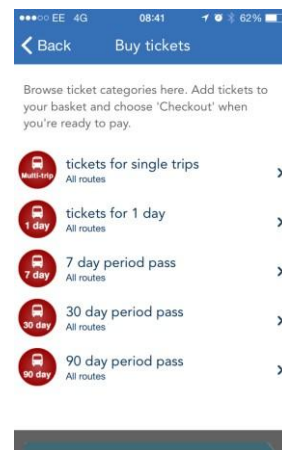
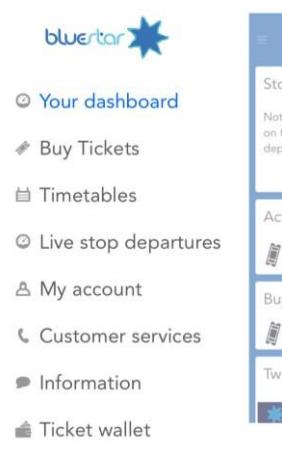
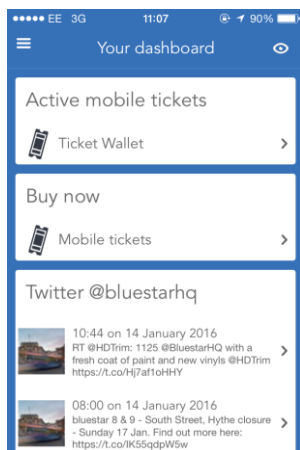


# The **bluestar** mobile app, just buy show and go!

The Bluestar mobile ticketing app is available on both iPhone and Android platforms.

It provides you with a convenient way to buy your bus travel, saving you time and money, you can even buy tickets and gift them to a friend, so why not buy your next ticket on the app!

## How to use the app...



When you have downloaded the app, you will see this screen when you open the app. It may be on the screen for a couple of minutes.

Once the app is loaded you will see the 'Home Screen'. By clicking 'buy now' you will then be taken to a screen displaying the various tickets available.

If you click on the three lines at the top left of the homescreen further dashboard options will appear.

Here you have features which include access to timetables, live stop departures, customer services contact details and your account – where you can edit your personal details.

The 'Buy Tickets' page displays the different ticket categories, day tickets, weekly and other period passes are available.

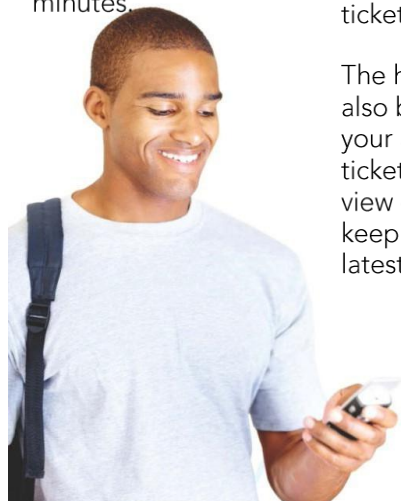
Select the correct category to view tickets available.

These are the tickets available when pressing 'tickets for 1 day'. Select the ticket you require to be taken to the next screen.

Once you have selected the type of ticket you would like, a short description of the ticket is given.

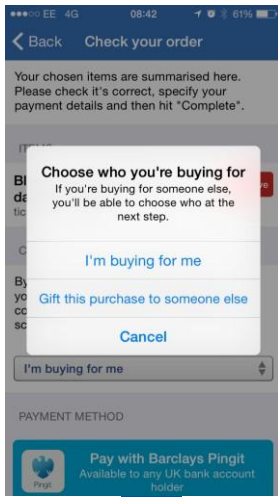
If this is the ticket you require press 'add to your basket' or if you want to buy more than one of this ticket type click the + button.

Your chosen ticket will appear in your basket. Before you complete your purchase you can select whether the ticket is for you or whether it's for someone else.

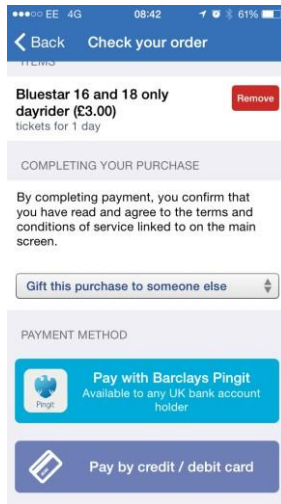


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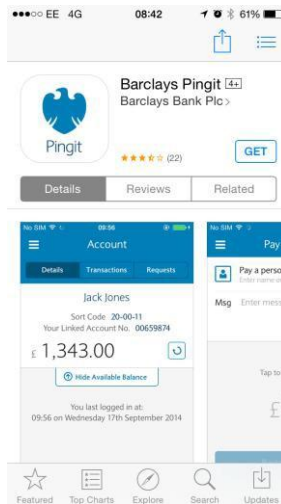




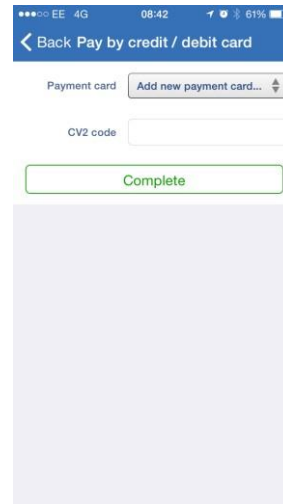
Once you have chosen who the ticket is for your payment method options will appear



If you wish to pay with Barclays Pingit, You may need to download their app, if you don't have this already. Alternatively you can choose to pay with your credit/debit card.



If you don't have the Pingit app you will need to download this from the app store. The app is free.



When you pay by credit or debit card, you will need to follow the on screen instructions on your payment details.



Once you have purchased your ticket you can view it in the 'your tickets' page.

You then select which ticket you want to activate. Press the 'Activate' button to make your ticket live.



This is what a live ticket looks like, it will switch between the time of day and the security word.

### Lost Signal/No Battery?



If you believe there is a valid ticket on your mobile, then contact our customer services team 01202 678100 afterwards who can access your account for verification.

### When there is a problem..

If you are unable to produce a valid m-ticket, for whatever reason including if your battery is flat or mobile signal has dropped, you should pay the appropriate fare for your journey.

